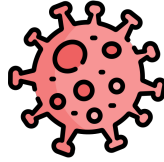


# Welcome to Bella Donna Skin Studio

## CORONA-VIRUS 19 PROCEDURES



After this unprecedented period, we are pleased to announce that our studio will be reopening. Every precaution has been put in place to ensure your safety and that of our team in accordance with the state and county guidelines, regulations and best practices.

### CLIENTS

#### Upon Your Arrival



Please enjoy waiting in your car and contact us to let us know you have arrived. We will then greet you at your door and welcome you in for your appointment. Walk-ins are not permitted at this time.

#### Mask



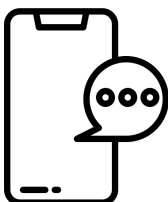
Masks must be worn to and from your appointment and will be removed for any service as appropriate. We appreciate your cooperation. If you forget to bring it with you, we will have masks available at the studio.

#### Wellness Checklist

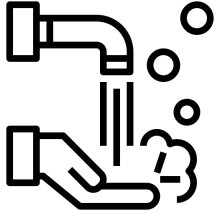


You will be asked to complete a brief health screening questionnaire prior to your appointment. This is also posted on the website for your review ahead of time. This will include a quick temperature check. If you are not feeling well, please stay at home and feel better.

#### Personal Belongings

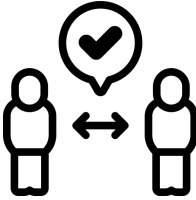


Please leave personal belongings such as handbags, backpacks, sweaters, etc. in your locked car. Bring only your keys, cell phone, and form of payment into the studio to limit disinfection items.



### Washing Hands

Please wash your hands immediately upon entering the studio and again before leaving.



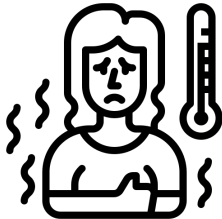
### Social Distancing

Please keep a 6 foot distance between yourself and others. Clients will be welcomed in one at a time for their appointments. Appointments will be staggered to help with client flow and reduce the amount of person to person contact.



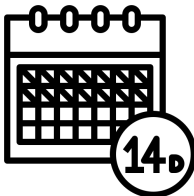
### Hand Sanitizer

Hand sanitizer will be available in the studio for your use as needed. Please continue to wash your hands before and after your appointment at the studio.



### Feeling Sick

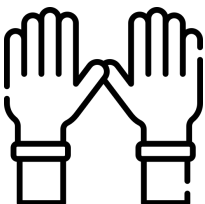
If you are feeling under the weather and experience symptoms such as coughing, fever, chills, muscle pain, sore throat, headache, recent loss of taste or smell, or shortness of breath, please stay home and feel better.



### Rebook Appointment

Please contact us to reschedule your appointment for 14 days after you are feeling better.

## STUDIO



### Gloves

We will wear gloves at the studio as needed during your appointment to ensure we meet all safety guidelines.



### Mask

We will wear a mask and/or shield as needed during your appointment to ensure we meet all safety guidelines.



### Thermometer

We will take our temperature at the studio prior to your appointment to ensure we meet all safety guidelines. If we need to reschedule due to a fever or other symptoms, we will notify you as soon as possible.



### Personal Etiquette

We will practice personal etiquette by coughing or sneezing into our elbow as needed.



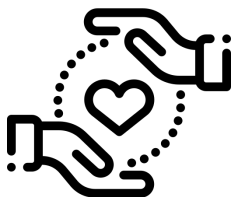
### Disinfection

In addition to our stringent disinfecting procedures in the treatment room, we will wipe down all surfaces, doorknobs, credit card machines, faucets, light switches, and restrooms with hospital grade disinfectants to ensure we meet all safety guidelines.



### Payment

We will make every effort to offer contactless payment at the studio. Venmo, Apple Pay, and Zelle are payment options for your convenience. Credit cards will be disinfected prior to returning to you if used manually.



### Thank You!

We are so excited to be back and look forward to seeing all of our wonderful clients. Thank you from all of us at the studio for trusting us with your skin and beauty needs. We appreciate your patience as we all navigate through these challenging times.